



LOUISIANA GOLF ASSOCIATION FREQUENTLY ASKED QUESTIONS FOR INDIVIDUAL MEMBERS

When will the transition to GHIN occur?

The transition will take place December 1-14, 2013. Score posting at your club's kiosk and online will be suspended during this time. You will need to hold on to your scorecards during that time period and turn them in to your club, or post those scores online after the transition. The first handicap revision under the new GHIN system will be December 15, 2013.

What is a GHIN number and why is it important?

All LGA members will be issued a GHIN number when added to a club's handicap roster. This number is unique to the individual and will allow you to post scores online, at a LGA kiosk at all of our member clubs, or via our new smartphone app. **At your home club, you will still be able to post via the kiosk using your last name or local number.** Individuals holding a membership at more than one club in Louisiana or any other state utilizing the GHIN service should have the same GHIN number at all clubs. If you currently have a GHIN number through another state or regional golf association, please forward that information to us so that you can be assigned that same GHIN number for LGA purposes. In addition to score posting, the GHIN number will be required on Championship and LGA Member Outing entry forms.

How do I get my new GHIN number?

Your first GHIN eRevision will include your new GHIN number. Therefore, it is critical that you validate your email address in our system before December 1.

How often is my Handicap Index updated?

A Handicap Index is updated at 12:00 am ET on the 1st and 15th of each month throughout the year. Therefore, you will receive 24 handicap revisions annually.

Will there be training provided to club members on the new GHIN Handicap program?

Yes, online training will be available for LGA members. We encourage you to take advantage of the "All things GHIN" section on our website, www.LGAgolf.org. This will be available on or before December 1 and will include short training videos explaining how to post a score at your club's kiosk, how to post a score online, etc.

Will my current handicap record, including scores and handicap history be available after the transition?

Yes, scoring records and handicap history going back at least one year will automatically be carried into your new GHIN handicap record.

Tell me more about the new mobile app.

Once the transition to GHIN is complete, the LGA mobile app (Apple and Android devices) can be downloaded from the App Store or Market by searching for GHIN. You will need to enter your GHIN number and last name to access your account. Your last name must be entered exactly as it is listed on your golf record, i.e., include an apostrophe, space, etc. if necessary. You will be able to post scores, register for LGA championships, and interact with us on social media through the app, which will be available for free as an added benefit of your LGA membership.

Will the manner by which I post scores online change?

No, online score posting will still be available at the 'My LGA' icon at www.LGAgolf.org. The LGA will launch an updated website in December, but the 'My LGA' icon will remain in a prominent place on our website.